



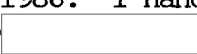

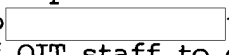
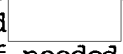

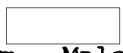
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12 November 1986

NOTE FOR: Associate Deputy Director for Science and Technology FROM: 

Director of Management and Planning, DS&T

Attached is the saga of OIT phone requests.

- ° Since June 1986 almost all phone installations and related work has been non-existent in DS&T.
- ° July 1986: Several DS&T offices complained of problem.
- ° 30 July 1986:  received from OIT a list of all DS&T telephone requests on the books.
- ° 14 August 1986: I held a meeting with each DS&T office represented to establish inter-office priorities on telephone requests to OIT. (This inter-office priority was requested by OIT telephone branch.)
- ° 5 September 1986: I hand carried our priority list (top category I of III) to  DD/OIT.
- ° 12 September 1986: C/Telephone Branch/OIT  reported to  that DS&T work^{is} now six weeks away because of lack of OIT staff to conduct site survey work. I called  to ask if money to OIT would help. Answer was, "No—staff needed." I then asked if DS&T should/could contract for own service from phone company. (No answer on this to date.)
- ° 30 October 1986: C/Telephone Branch informs  that DS&T telephone requests are lost!
- ° 7 November 1986: At off-site  I asked D/OIT about telephone installation problem. Maloney said stop work in June 1986 was due to G-R-H cut to FY-86 program. OIT plans to start charging each office—\$1K per phone installation in Headquarters. None of DS&T requests involves Headquarters or CONTEL. All of DS&T work is in outbuildings and with C&P.

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FYI: Of 22 phone requests submitted to OIT on 5 September 1986—

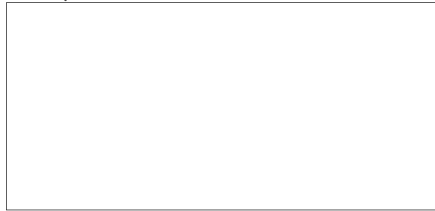
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- ° Two [] rejected because [] is on Headquarters switch.
- ° One request has been serviced, but it was not the top priority one for DS&T. The top one is the ORD Contracts Officer. The next two are operational requirements. The next several items (4-11) are all NPIC upgrade, which are at a stand still awaiting phone moves.

Recommend you discuss with DDA:

1. Totally unacceptable service from OIT on phones for DS&T.
2. OIT either provide top priority service before Thanksgiving or
3. Give responsibility to DS&T for their outbuildings. (You might even ask for people or \$, too.)

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